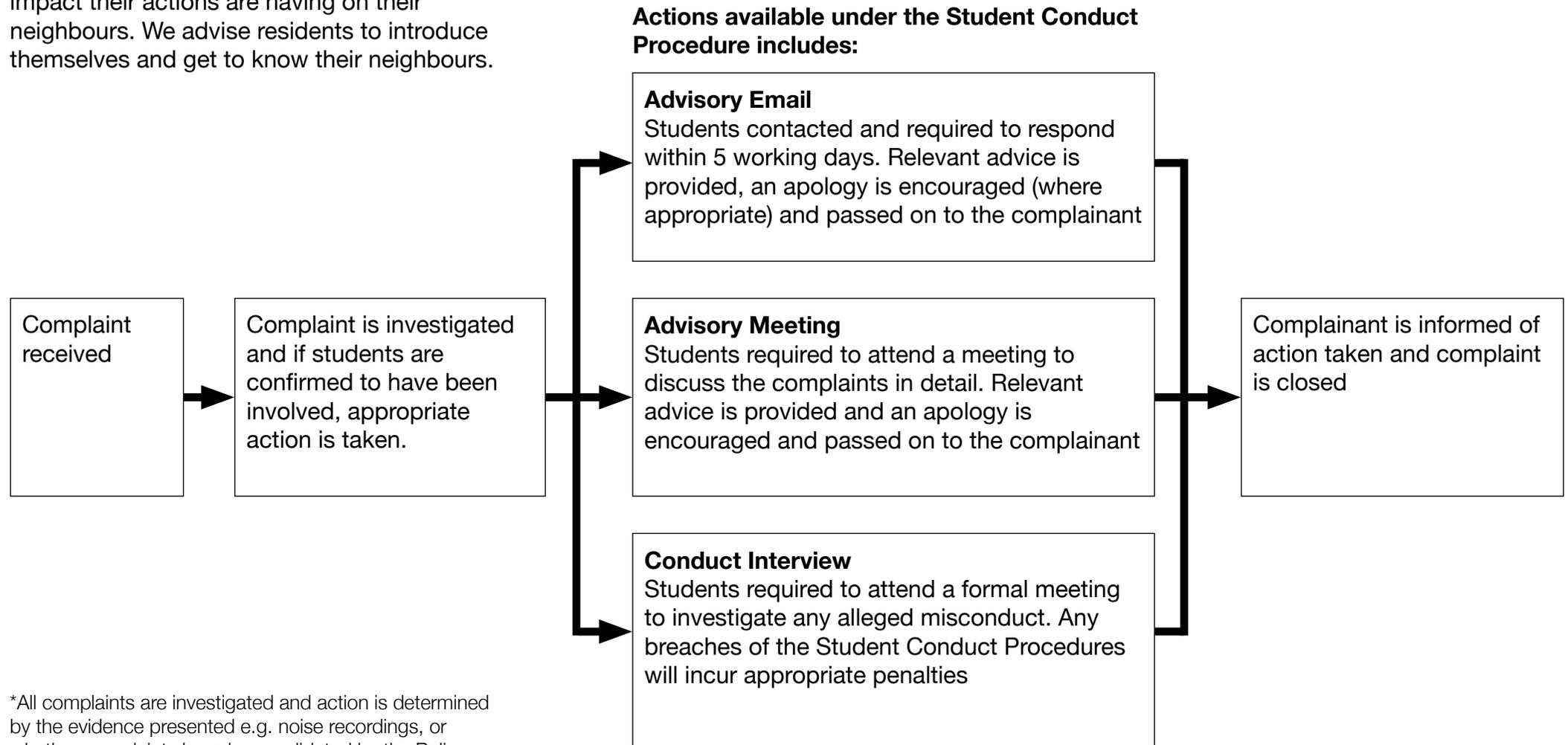


Oxford Brookes Community Engagement Complaints Procedure

Please submit concerns via the [online complaints form](#)

Sometimes students are not aware of the impact their actions are having on their neighbours. We advise residents to introduce themselves and get to know their neighbours.



*All complaints are investigated and action is determined by the evidence presented e.g. noise recordings, or whether complaints have been validated by the Police and/or Council as well as the severity and frequency of the behaviour.